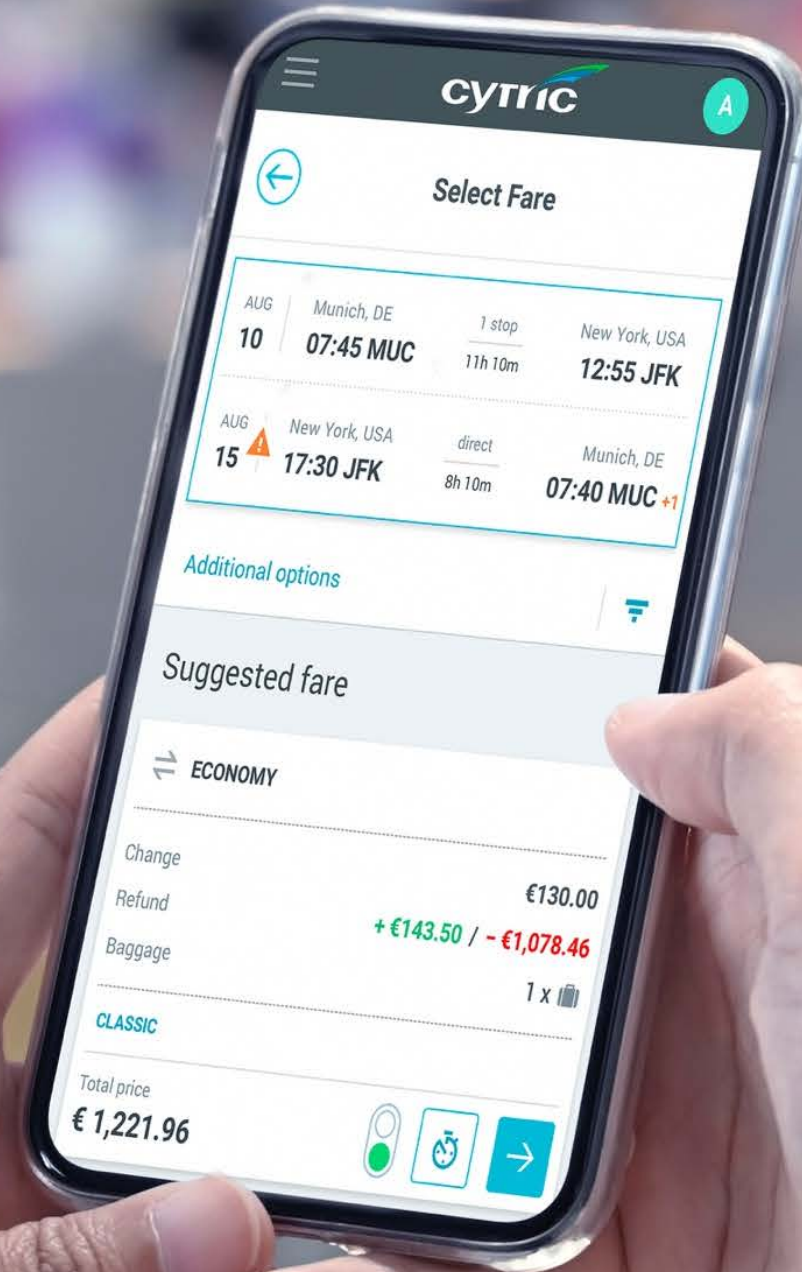


What's new in the Air and Rail booking flow in more details

Amadeus cytric Travel & Expense Release 18.1



Who is this presentation for ?

This presentation has been prepared for you to give greater insight on the major changes coming with the new user interface in the air and rail workflow.

It will help you, as an end-user, get more familiar with the new user interface.

It will provide you, as an administrator, with information on how to review existing set-ups and maximize your use of cytric.

What's in it for you?

1. Book whenever and wherever it suits you

Use the device of your choice (mobile, tablet, laptop, desktop)

2. Save time

More user-friendly interface

Same look and feel throughout (booking travel, expenses and mobile)

Compact display (collapsed to expanded view for more details)

3. Get the best value for money

Greater visibility and filtering options

Ability to compare flights and fares easily

No hidden fees: clear breakdown of fare provided

Availability page



Major changes in the Availability page

- _ Flexibility on **how to choose your flights**: layout has been designed to display the results of both sort by fare and sort by schedule, on a single page!
- _ New **sorting and filtering** features with additional criteria to help you make better decisions
- _ **Separate tab for outbound and for inbound** instead of scrolling. For each outbound you will be given a certain number of inbound flights.
- _ **Visual indicator** to bring attention to important flight details (e.g. arrival next day, change of airport)
- _ Focus on **lowest fare**: you will see the lowest total trip price regardless of the sorting order

Availability page

Same look and feel regardless of sorting criteria

The screenshot displays the Cytric availability page for a round trip from Munich to New York. The page is divided into several sections: a top navigation bar with 'My Trips' and 'Management' tabs; a progress indicator showing steps 1 through 4; a search bar with 'Round trip Munich ⇌ New York'; and a list of flight options. A dropdown menu is open, showing sorting criteria such as 'Earliest departure first', 'Latest departure first', 'Earliest arrival first', 'Latest arrival first', 'Shortest travel time', 'Lowest number of stops first', 'Highest number of stops first', 'Lowest fare', and 'Lowest CO2 emissions'. The 'Earliest departure first' option is selected. The flight list includes American Airlines, British Airways, Finnair, and Swiss Airlines, each with a 'Recommended' label and a 'Continue' button. The total price for the selected flight is € 1,227.81.

One layout, one policy

This layout has been designed to display the results of both sort by fare and sort by schedule, on a single page

User-friendly

The recommended options are now clearly labeled

Sort & Filter

You can make better decisions by sorting and filtering using multiple criteria. For example sort by fare with 'Lowest fare' option or sort by schedule with 'Earliest departure' option

Easy to progress

Continue button for each flight option. You no longer need to scroll down

Availability page

First way of booking your flight

Round trip **Munich** ⇌ **New York** ①

MUC → JFK SAT, 10 AUG | JFK → MUC THU, 15 AUG

Sort by: **Earliest departure first** | Filter

Time difference: -6h 00m

British Airways - 704 Austrian - 799	Munich, Germany 07:15 MUC	LHR 11hrs. 10min.	New York, NY, USA 12:25 JFK	Recommended	→
Combined fares starting from € 1,233.73					
British Airways - 704 Austrian - 799	Munich, Germany 07:45 MUC	ZRH 10hrs. 50min.	New York, NY, USA 12:35 JFK	Recommended	→
Combined fares starting from € 1,227.81					

LHR → JFK SAT, 10 AUG | **JFK → MUC** THU, 15 AUG

Sort by: **Earliest departure first** | Filter

Time difference: +6h 00m

British Airways - 704 Austrian - 799	AUG 10 Munich, Germany 07:45 MUC	ZRH 10hrs. 50min.	New York, NY, USA 12:35 JFK	→	②
	AUG 15 New York, NY, USA -- : --	Select your return flight here		Munich, Germany -- : --	
British Airways - 704 Austrian - 799	New York, NY, USA 16:21 JFK	AMS 10hrs. 19min.	Munich, Germany 08:40 MUC +1	Recommended	Total price € 1,015.36
United Airlines - 8870 (by Lufthansa)	New York, NY, USA 17:30 JFK	direct 7hrs. 10min.	London, UK 07:40 MUC +1		Total price € 1,312.00

A two-step approach:

1 - Select your preferred departure flight

2 - Then you will be automatically taken to the inbound tab to choose your return flight

Note: You can do it the other way round. Select your return flight first and view all departure flights available

Availability page

Second way of booking your flight

Round trip **Munich** ⇄ **New York**

MUC → JFK SAT, 10 AUG | JFK → MUC THU, 15 AUG

Sort by: Earliest departure first | Filter

Time difference: -6h 00m

British Airways - 704 Austrian - 799	Munich, Germany 07:15 MUC	LHR 11hrs. 10min.	New York, NY, USA 12:25 JFK	Recommended					
Combined fares starting from € 1,233.73									
British Airways - 704 Austrian - 799	Munich, Germany 07:45 MUC	ZRH 10hrs. 50min.	New York, NY, USA 12:35 JFK	Recommended					
Combined fares starting from € 1,227.81									
Lufthansa - 2284 Airbus A319	Munich, Germany 07:45 MUC	BRU 11hrs. 10min.	New York, NY, USA 14:15 JFK	Recommended					
You can combine your outbound flight with one of these return flights and select them both at the same time.									
British Airways - 704 Austrian - 799 Austrian - 799	New York, NY, USA 19:30 JFK	LHR 10hrs. 25min.	Munich, Germany 11:55 MUC +1	Recommended	ULTRA LIGHT FLEXITIME	Economy	Total price € 1,197.39		
British Airways - 176 British Airways - 950	New York, NY, USA 19:30 JFK	LHR 10hrs. 25min.	Munich, Germany 11:55 MUC +1	Recommended	ULTRA LIGHT FLEXITIME	Economy	Total price € 1,210.39		
Finnair - 6 Finnair - 1405	New York, NY, USA 19:05 JFK	LHR 16hrs. 45min.	Munich, Germany 17:50 MUC +1	Recommended	FLEXITIME	Economy	Total price € 1,211.91		
Lufthansa - 2284	Munich, Germany 07:45 MUC	BRU 11hrs. 10min.	New York, NY, USA 12:55 JFK	Recommended					
Combined fares starting from € 1,222.38									

A one-step approach

Save time and combine the 2 steps:
expand the collapsed section and select
both departure and return flights in one
click!

The price covers the whole trip

Availability page

An intuitive user experience with all the relevant content at your fingertips

United Airlines - 9255 (operated by Lufthansa) München, BY, DE 16:05 MUC Non-stop Total time: 8h 50m New York, NY, US 18:55 EWR

Instead of selecting this outbound option only, you can combine it with one of the following return options and select them both at the same time. Hide combinations ^

Airline	Flight	Origin	Time	Stop	Total time	Destination	Time	Fare Class	Total price in Economy
United Airlines	30	New York, NY, US	17:30 EWR	Non-stop	8h 05m	München, BY, DE	07:35 +1 MUC	ECOBASIC	719.09 €
Lufthansa	7608 (operated by United Airlines)	New York, NY, US	17:30 EWR	Non-stop	8h 05m	München, BY, DE	07:35 +1 MUC	ECOBASIC LIGHT	719.09 €
United Airlines	8870 (operated by Lufthansa)	New York, NY, US	17:30 JFK	Non-stop	8h 10m	München, BY, DE	07:40 +1 MUC	ECOBASIC	819.40 €
Air Canada	7641, 9098 (operated by Lufthansa)	New York, NY, US	17:30 LGA	YUL	10h 25m	München, BY, DE	09:55 +1 MUC	ECOBASIC BASIC	979.09 €
Air Canada	7743, 9098 (operated by Lufthansa)	New York, NY, US	17:55 EWR	YUL	10h 00m	München, BY, DE	09:55 +1 MUC	ECOBASIC BASIC	1309.35 €

Show all

Improved display of various flight combinations

For each departure flight you can easily view all the possible return options

Focus on the lowest fare

Up to 5 return flights that can be combined with the departure flight, sorted by fare

More return options

Click on 'Show all' to see all available return flights. You will then be redirected to the return tab

Notifications

Orange icons to attract your attention

Availability page

Every detail clearly laid out to make it easier for you to compare

Clear structure

The key information is presented in the collapsed view

More information

Expand it to get more information on any departure or return flight

Policy indicator

Red and green policy indicators in the expanded view show if the class is within policy

Travel time information

As before you can still see the total travel time and the duration of each flight. Now you can see the connection time too!

Notifications

An orange text is displayed to attract your attention to certain details

American Airlines - 6540 (by British Airways) New York, NY, USA **19:30 JFK** LHR Munich, Germany **11:55 MUC +1** Recommended ULTRA LIGHT FLEXITIME Economy Total price **€ 1,197.39**

Lufthansa - 6984 (operated by Tap Portugal) Airbus A319 München, BY, DE **06:05 MUC** 3h 15m Lisbon, PT **08:20 LIS** Coach Business
Munich - Franz Josef Strauss, Terminal: 2
Lisboa, Terminal: 1
3h 25m layover · Lisbon, PT

Air France - 3564 (operated by Delta Air Lines) Unknown Aircraft Lisbon, PT **11:45 LIS** 7h 57m New York, NY, US **14:42 JFK** Coach Business
Lisboa, Terminal: 1
John F Kennedy Intl, Terminal: 4

CO₂ Emissions: Coach/Premium Economy: 394lbs · Business: 503lbs

Total travel time: 14h 37m

Tap Portugal - 6724 (operated by Lufthansa) Airbus A321 München, BY, DE **19:30 MUC** 3h 10m Lisbon, PT **21:40 LIS** Coach
Munich - Franz Josef Strauss, Terminal: 2
Lisboa, Terminal: 1
19h 30m layover · Lisbon, PT

Tap Portugal - 209 Unknown Aircraft Lisbon, PT **17:10 +1 LIS** 7h 50m New York, NY, US **20:00 +1 JFK** Coach
Lisboa, Terminal: 1
John F Kennedy Intl, Terminal: 5

CO₂ Emissions: Coach/Premium Economy: 394lbs

Total travel time: 1d 06h 30m **Arrival on Sun, Aug 11, 2019**

Total fares starting from **1,340.12 €**

Availability page

Extra criteria that you can sort and filter however you like

The screenshot shows a flight search interface for the route LHR → JFK (SAT, 10 AUG) and JFK → MUC (THU, 15 AUG). The 'Sort by' dropdown is set to 'Departure time'. There are two time range sliders: one for 'New York' departure time (04:00PM - 18:00PM (4)) and one for 'Munich' arrival time (08:00AM - 10:00AM (4)). Below these are filter options for 'Filter for all flights', including an airlines dropdown (Lufthansa, Air Berlin), stopover options (Nonstop, up to 1 stop, up to 2 stops, Any), and fare type options (Recommended, In-policy fares only). There are 'Cancel', 'Clear Filter', and 'Filter' buttons. At the bottom, two flight options are displayed:

Airline	Flight	Origin	Destination	Class	Duration	Status	Total Price
British Airways - 704 Austrian - 799	16:21 JFK	New York, NY, USA	Munich, Germany	AMS	10hrs. 19min.	Recommended	€ 1,015.36
Alitalia - 609	16:25 JFK	New York, NY, USA	Munich, Germany	FCO	11hrs. 35min.	Recommended	€ 1,122.89

Dynamic filter

Filter options will adapt depending on available flights

Time range for departure and return flights

Drag green bar to select the time range you want

Filter by airlines

Use the dropdown menu to filter by available airlines

Clear layout

Click on radio buttons to filter out flights out-of-policy or not recommended

Fare selection page



Major changes on the Fare selection page

- _ Ability to check **more fares** of different classes for the same flight to get the best value for money
- _ You can now filter fares by **class, services** and **cancellation conditions** to help you make smarter decisions
- _ Clear differentiation between **round trip tickets** and **one way tickets**: total price for the whole trip is displayed for two one way tickets too!

Fare selection page

Same look and feel throughout the flow

1 Start 2 Select options 3 Select fare 4 Complete this booking 5 Confirmation

You are booking for:

Poromska, Stela (You)

Welcome to our user test initiative. Do not hesitate to share your thoughts with us!

Round trip München ⇌ New York

Austrian - 112, 89	DEC 9	München, BY, DE	VIE	New York, NY, US
		08:15 MUC	Total time: 12h 05m	14:20 EWR
Austrian - 88, 7231 (operated by Lufthansa)	DEC 13	New York, NY, US	VIE	München, BY, DE
		18:10 JFK	Total time: 10h 15m	10:25 ⁺¹ MUC

Cumulative display

As you advance through each stage of your booking, all new information will be reflected on your trip summary

Show more fares

Filter

All prices do not include required payment fees. Depending on the selected form of payment, fees may apply. Contracted Service Fees may be added.

Suggested fare

Service class ECONOMY	Change 130.00 €	Refund +179.54 € / -860.06 €	Baggage 1 x 	Ticket credit	STANDARD	Total price 1,039.60 €	
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Filter options

Introduction of an entirely new filtering system (see next page)

More fares

Service class BUSINESS	Change 250.00 €	Refund +4,435.60 € / -266.00 €	Baggage 2 x 	Ticket credit	STANDARD	Total price 4,701.60 €	
----------------------------------	---------------------------	--	------------------------	---------------	-----------------	----------------------------------	--

Better visibility

Pre-selected fare is now presented first and labeled "Suggested fare"

Service class ECONOMY	Change Changeable	Refund +2,027.92 € / -16.00 €	Baggage 1 x 	Ticket credit	STANDARD	Total price 4,710.78 €	
---------------------------------	-----------------------------	---	------------------------	---------------	-----------------	----------------------------------	--

Service class ECONOMY	Change 271.00 €	Refund +2,380.07 € / -286.79 €	Baggage 1 x 	Ticket credit	STANDARD	Total price 4,710.78 €	
---------------------------------	---------------------------	--	------------------------	---------------	-----------------	----------------------------------	--

Fare selection page

Filter fares by class, services and cancellation conditions

The screenshot shows the Cytric fare selection interface for a round trip from Munich to New York. The top navigation bar includes the Cytric logo, user profile (Anna Weber), and navigation links (My Trips, Management). A progress bar indicates the current step is '3. Select Fare'. The flight details section shows two options: a Lufthansa 2284 flight from Munich to New York on August 10th, and a Lufthansa 411 flight from New York to Munich on August 15th. Below the flight details are filter controls for 'Show more fares', 'Break fares for lower prices', 'Service class mix', and 'Filter'. The 'Service class' section has radio buttons for Economy Class, Economy Premium Class (selected), Business Class, and First Class. The 'Change conditions' and 'Cancel conditions' sections have radio buttons for 'Not changeable', 'Against fee', 'Without fee', and 'Any' (selected). There are also checkboxes for 'Show options without service class mix', 'Only in policy', 'Fares with included baggage' (checked), and 'Corporate fares'. At the bottom, there are buttons for 'Cancel', 'Clear filter', and 'Apply filter'.

Dynamic filter

Filter options will adapt depending on available fares

Cancellation conditions

You can filter by rebooking and cancellation conditions

More filter options

You can filter by policy, baggage, corporate fares, etc.

Fare selection page

Advanced features

Clear guidance

Control buttons are very visible

Customized view

Switch from simplified to customized view to get more alternative fares

Fare breaker

Cost conscious customers can simply activate the dynamic fare breaker

Service class mix

Expandable section to enable a mix of classes if wished

The screenshot shows a fare selection interface with the following elements:

- Control buttons:** "Show more fares" (toggle off) and "Break fares for lower prices" (toggle on).
- Service class mix:** A dropdown menu labeled "Service class mix" and a "Filter" button.
- Fare options:**
 - SEP 17: SDG - LAX. Radio buttons for ANY, **ECONOMY**, PREMIUM ECONOMY, BUSINESS, and FIRST.
 - SEP 21: LAX - SDG. Radio buttons for ANY, ECONOMY, PREMIUM ECONOMY, **BUSINESS**, and FIRST.
- Continue button:** A blue button labeled "Continue" at the bottom right.

Fare selection page

Get the best value for money

Type of fare stands out





















Clear differentiation between round trip tickets and one way tickets

A single price

Total price of the trip is displayed for two one way tickets too!

Fare Breaker options

Icon showing that the ticket is a combination of multiple tickets

MUC - LHR Business • LHR - EWR Business • EWR - LHR Economy • LHR - MUC Economy						Total price
 Service class BUSINESS	Change 250.00 €	Refund +3,770.58 € / -266.00 €	Baggage 1 x 	Ticket credit	STANDARD	4,036.58 € 
 Service class ECONOMY	Change Changeable	Refund +2,029.11 € / -16.00 €	Baggage 1 x 	Ticket credit	STANDARD	4,696.26 € 
 Service class ECONOMY	Change 271.00 €	Refund +2,364.36 € / -286.79 €	Baggage 1 x 	Ticket credit	STANDARD	
MUC - LHR • LHR - MUC						Total price
 Service class ECONOMY	Change 70.00 €	Refund +73.92 € / -211.00 €	Baggage 1 x 	Ticket credit	CLASSIC	637.13 € 
LHR - EWR • EWR - LHR						Total price
 Service class ECONOMY	Change Not changeable	Refund +190.77 € / -161.44 €	Baggage 	Ticket credit	LIGHT	
MUC - LHR						Total price
 Service class ECONOMY	Change Changeable	Refund +104.14 € / -86.00 €	Baggage 1 x 	Ticket credit	FLEX	
LHR - EWR • EWR - LHR						Total price
 Service class ECONOMY	Change Not changeable	Refund +190.77 € / -161.44 €	Baggage 	Ticket credit	LIGHT	971.82 € 
LHR - MUC						Total price
 Service class BUSINESS	Change Changeable	Refund +414.07 € / -15.40 €	Baggage 2 x 	Ticket credit	BUSINESS	

Computed service class: Economy

Alternative options page



Major changes on the alternative options page

- _ If you're flexible.. save money by choosing one of the cheaper flight options proposed
- _ You can easily compare them with your initial selection.
- _ The page is laid out to provide more details when you need them

Alternative options page

Cheaper options stand out

The screenshot displays the Cytric flight booking interface. At the top, there is a navigation bar with the Cytric logo, 'My Trips', 'Management', and a user profile for Anna Weber. Below this is a progress bar with four steps: 1. Search Flight, 2. Select Flight, 3. Select Fare, and 4. Confirmation. The current step is 'Select Fare'.

The main heading is 'Round trip Munich ⇌ New York'. Below this, there are two flight options:

Flight	Class	Outbound	Return	Total Price
Lufthansa - 2284	ECONOMY	AUG 10, 07:45 MUC	BRU, 11 hrs. 10min., New York, NY, USA, 12:55 JFK	€ 1,221.96
Lufthansa - 411	ECONOMY	AUG 15, 17:30 JFK	direct, 2hrs. 10min., Munich, Germany, 07:40 MUC	€ 1,078.46

Below the flight options, there is a summary section:

Service Class: ECONOMY	Rebooking: €130.00	Refund Fee: +€143.50 / -€1,078.46	Baggage: 1 x	GLASSIC	Total price: € 1,221.96
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Below the selected flight, there is a section for 'Alternative options' with the text: 'There are better offers that may suit your requirements. Please consider these before making your final selection.' A 'Show selection criteria' link is also present.

The alternative options section shows a flight from British Airways - 951 (Airbus A320) on AUG 10, departing Munich, Germany at 12:45 MUC and arriving London, UK at 13:50 LHR. The flight is direct, taking 2hrs. 5min. There is a 3hrs. 05 min. layover in London, UK.

Get alternatives

Your trip selection will be used as a basis to find cheaper options

Your selected flight on top

So you can easily compare the selected flight and fare with the alternatives

Intuitive flow

You can always continue keeping your initial trip selection

Alternative options page

Save money with cheaper flight options

Alternative options Show selection criteria

There are better offers that may suit your requirements. Please consider these before making your final selection.

	British Airlines - 951 British Airlines - 2273	AUG 10	Munich, Germany 12:45 MUC	LHR, LGW 13hrs. 10min.	New York, NY, USA 19:55 JFK
	British Airlines - 176 British Airlines - 950	AUG 15	New York, NY, USA 19:30 JFK	LHR 10hrs. 25min.	London, UK 11:55 MUC +1
→	Service Class ECONOMY	Rebooking €194.21	Refund Fee +€70.57 / -€454.22	Baggage 1 x	BASIC
←	Service Class ECONOMY	Rebooking €194.21	Refund Fee +€70.57 / -€454.22	Baggage 	NOBAG
Total price € 1,190.73					
	British Airlines - 951 British Airlines - 2273	AUG 10	Munich, Germany 12:45 MUC	LHR, LGW 13hrs. 10min.	New York, NY, USA 19:55 JFK
	Finnair - 6 Finnair - 1405	AUG 15	New York, NY, USA 19:05 JFK	HEL 16hrs. 45min.	Munich, Germany 17:50 MUC +1
→	Service Class ECONOMY	Rebooking €180.00	Refund Fee +€80.22 / -€516.46	Baggage 	NOBAG
←	Service Class ECONOMY	Rebooking €194.21	Refund Fee +€80.22 / -€516.46	Baggage 	NOBAG
Total price € 1,193.36					

Clear design

All information clearly displayed for a better customer experience

Less clutter

Expandable section with reason why each option has been identified

More information

Rebooking and cancellation information is shown for each alternative fare

Alternative options page

More information on the alternative options

Clear structure

All information clearly displayed for a better customer experience

More information







Expand it to get more information on any departure or return flight: travel time, layover time and total travel time

Notifications

An orange text is displayed to attract your attention to certain details

Alternative options

There are better offers that may suit your requirements. Please consider these before making your final selection. [Show selection criteria](#)

	British Airlines - 951 Airbus A320	AUG 10	Munich, Germany 12:45 MUC Munich - Franz Josef Strauss Terminal: 1	direct 2hrs. 5min.	London, UK 13:50 LHR Heathrow Airport, Terminal: 5
3hrs. 05 min. layover · London, UK					
	British Airways - 951 Airbus A320	AUG 10	London, UK 16:55 LGW London Gatwick, Terminal: 1	direct 8hrs.	New York, NY, USA 19:55 JFK John F Kennedy Intl, Terminal: 7
CO2 Emissions: Premium Economy class: 1698 lbs					
Total travel time: 13hrs. 10min.					
	American Airlines - 6141 (by British Airways) Boeing 777	AUG 15	New York, NY, USA 19:30 JFK John F Kennedy Intl, Terminal: 7	direct 7hrs. 15min.	London, UK 07:45 LHR Heathrow Airport, Terminal: 5 +1
1hrs. 15min. layover · London, UK					
	American Airlines - 6141 (by British Airways) Airbus A319	AUG 16	London, UK 09:00 LHR Heathrow Airport, Terminal: 5	direct 1hrs. 55min.	Munich, Germany 11:55 MUC Munich - Franz Josef Strauss, Terminal: 1 +1
CO2 Emissions: Premium Economy class: 1691 lbs					
Total travel time: 10hrs. 25min. Arrival on Fri, 16 Aug 2019					
→	Service Class ECONOMY	Rebooking €194.21	Refund Fee + €80.26 / - €509.08	Baggage 2 x 	FLEX
Total price € 1,178.73					
←	Service Class ECONOMY	Rebooking €194.21	Refund Fee + €80.26 / - €509.08	Baggage 2 x 	LIGHT

Complete Booking Page

(already delivered with 17.9)



Complete Booking Page for Air

Intuitive summary page

The screenshot displays the 'Complete this booking' step of a flight booking process. At the top, the user is identified as Robert Smart. The progress bar shows five steps: 1 Start, 2 Select options, 3 Select fare, 4 Complete this booking (active), and 5 Confirmation. The flight itinerary includes two segments: Lufthansa 1060 on August 7 from Frankfurt to Nice (12:40-14:05) and Lufthansa 1061 on August 14 from Nice to Frankfurt (14:50-16:25). The fare summary shows a price of 248.02 € for a CLASSIC fare. Ancillary options include Select seats (50.00 €), Add baggage (100.00 €), and Add ancillaries (0.00 €). A 'Book on hold' toggle is visible. The bottom section contains policy, booking information, and ticketing date details.

Flight	Date	Origin	Time	Destination	Time
Lufthansa 1060	AUG 7	Frankfurt/Main HE, DE - Frankfurt International Airport, FRA	12:40	Nice, FR - Nice Côte d'Azur Airport, NCE	14:05
Lufthansa 1061	AUG 14	Nice, FR - Nice Côte d'Azur Airport, NCE	14:50	Frankfurt/Main HE, DE - Frankfurt International Airport, FRA	16:25

Service class	Rebooking	Refund fee	Baggage	Fare	Price
Coach	70.00	Not refundable	1 x	CLASSIC	248.02 €

Option	Price
Select seats	50,00 €
Add baggage	100,00 €
Add ancillaries	0,00 €

Trip Identification (optional): Seminar in London

Book on hold:

Section	Details
Policy	Low Fare Airline Accepted
Booking Information	Department: Operations Team Cost Center: R&D
Ticketing Date	Issue ticket immediately (today)

Page includes more

All in one display: itinerary, fare, profile and payment information

Key sections are visible up-front

Comprehensive seat, baggage and ancillary sections

Workflow more user-friendly

The booking on-hold option is now displayed on the same page

Complete Booking Page for Air

Continuation of same page

Ticket eticket

Payment or guarantee

Payment
Use unstored credit card

Card number

Card type
Visa (VI)

Expiry date
MM / YYYY

Frequent traveler number Use unstored card, Lufthansa, Miles & More Card, 6578323279902176

Meal request Vegetarian Vegan Meal

Remarks you can share additional remarks to the recipient of this booking

Booker F Fred Hermann, fhermann@company.net, +49 (69) 7680-50-30

Bookings on hold advice
 You have decided to keep this booking on hold. Until you confirm this booking, the booked fare cannot be guaranteed. In addition the booking may be subject to cancellation by the airline without prior notice, if it is not confirmed. Please also note that some airlines may apply charges for bookings not cancelled in advance of the departure date.

Clear structure

All information relevant for the booking is presented in expandable sections

Calls to action

Sections that require the user's attention (with mandatory data missing) are automatically expanded

Notifications

Notifications are displayed at the end of the page before the user continues to complete the booking

422.38 €
Details

Complete Booking
On hold

Complete Booking Page for Air

New pop-up window for baggage options

Select baggage

Same for all flights

R Smart, Robert

Swiss International Air Lines 3601, FRA - ZRH | **Swiss International Air Lines 1076, ZRH - FRA**

✓ **FREE**

1 Cabin Bag

8 kg - Max. Weight
1 x Amount of Bags

✓ **FREE**

1 Checked Bag

23 kg - Max. Weight
1 x Amount of Bags

64.00 €

Baggage up to 23 kg

23 kg - Max. Weight
1 x Amount of Bags

← Back

64.00 €
Summary

Confirm

Clear display

Intuitive pictures indicate types of baggage and if it is free or chargeable. Selection is highlighted

Clear view

The total amount of the selected baggage stands out

Complete Booking Page for Rail

Intuitive summary page

The screenshot displays the 'Complete this booking' step of a rail booking process. At the top, the cytrac logo is visible, along with navigation options for 'My Trips', 'Management', and a user profile for 'Anna Weber'. A progress bar indicates the current step is '4 Complete this booking'. Below this, a summary of the booking is shown, including the train type (ICE 701-InterCityExpress), dates (AUG 7 and AUG 14), departure and arrival times, and stations (Berlin Hbf and München Hbf). A price of 59.80 € is displayed with a green checkmark. Below the itinerary, there are options for 'Select seat preferences' (0.00 €) and 'Trip identification (optional)' (cytric roadshow). At the bottom, a policy section is visible with expandable sections for 'Policy' (Low Fare Accepted), 'Booking Information' (Department: Operations Team, Cost Center: R&D), and 'Ticketing Date' (SNCF and DB options).

Page includes more!

All in one display: itinerary, fare, profile and payment information

Same user experience as for Air

Key sections are expandable and visible up-front

Thank you!

For further information, please
contact your cytric representative

